PRIVACY AND COOKIE POLICY

C-Kore Systems Ltd, a Motive Offshore Group Company ("C-Kore"), is committed to protecting and respecting your privacy.

This policy sets out the basis on which any Personal Information we collect from you, or that you provide to us, will be processed by us. We may be required by law to collect certain personal information about you or as a consequence of any contractual relationship we have with you. Failure to provide this information may prevent or delay these obligations being met.

Our website may contain links to external websites/third-parties of our affiliates, partner networks and advertisers. If you follow such a link, you are leaving our site. Please note that such websites have their own privacy policies and C-Kore does not accept any responsibility or liability for these policies. We encourage you to read the privacy notices on the other websites you visit.

C-Kore has no control over, does not endorse and is not liable for the quality, operation, reliability, compliance with laws, ethics, business practices, nor content of such third-party websites, or for any product or service advertised or provided therein. Please check these policies before you submit any Personal Information to these websites. Any transactions with such third-party sites are strictly at your own risk. C-Kore expressly disclaims all liability arising from your access of and for the content contained within or through any third-party website.

By visiting and using this website, you are agreeing to the terms of this policy.

Owner and Data Controller:

C-Kore Systems Ltd, a Motive Offshore Group Company
3 Bramley's Barn
The Menagerie
Escrick, York, YO19 6ET, UK
Contact Email: info@motive-offshore.com

Analytics

Please be advised that when you visit www.c-kore.com, we use a third-party service, Google Analytics 4 (GA4), to collect standard internet log information and details of visitor behaviour patterns. We do this so we can measure how visitors are using and interacting with our website, so we can deliver the best user experience. This information is only processed in a way that does not directly identify anyone. We do not make any attempt to find out the

identities of those visiting our website. We use the information to report on visitor numbers, and to make improvements to our service.

The information collected is classed as personal data because Google Analytics 4 (GA4) assigns a unique identifier to each visitor. We do not make any attempt to find out the identities of those visiting our website.

We have measures to protect the information collected, which include: limiting the amount of data collected, setting a retention schedule, restricting access to our Analytics data, and regularly reviewing our use of analytics.
We keep analytics data for 14 months from a visitor's last visit.

Information we may collect from you when you visit our website

We may collect and process the following Personal Information about you:

- Personal Information that you provide by filling in forms on the website (e.g. name, email address, telephone number and mailing address)
- Account details (e.g. username and password)
- Professional details (e.g. employer, job title and primary job responsibilities)
- Communications - If you contact us, we may keep a record of the correspondence (e.g. when you submit questions or comments, select email marketing communication preferences, indicate areas of interest, subscribe to newsletters or participate in surveys etc.)
- Technical information automatically collected from your computer or mobile device (e.g. your IP address, browser type and operating system)
- Details of your visits to our website (e.g. pages you visit, search items you enter, how often you visit).

Where you contact us by telephone, including through our Technical Support service, we may collect information relating to the call, including your telephone number and information you provide during the call, for the purposes of responding to your enquiry, providing technical support and improving the effectiveness of our services.

IP addresses and cookies

We may collect information about your computer, including where available your IP address, operating system and browser type, for system administration. This is statistical data about our users' browsing actions and patterns, and does not identify any individual.

For the same reason, we may obtain information about your general internet usage by using a cookie file which is stored on the hard drive of your computer. Cookies contain information that is transferred to your computer's hard drive. They help us to improve our website and to deliver a better and more personalised service.

They also enable us to:

- estimate our audience size and usage pattern
- store information about your preferences, and so allow us to customize our website according to your individual interests
- speed up your searches
- recognise you when you return to the website

You may refuse to accept cookies by activating the setting on your browser which allows you to refuse the setting of cookies. However, if you select this setting you may be unable to access certain parts of the website. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you log on to the website.

Cookies will not be used to track your activities outside of the Site or for any purpose not disclosed herein.

How We Collect and Process Your Personal Information

We may collect your personal information to:

- Provide the information, goods, services or materials you have requested, verify your identity when you access and use our services, and ensure the security of your personal information. This is so we can comply with our contractual obligations to you.
- Analyse information about how you use our services to provide an improved experience for our customers. It is in our legitimate interests to understand any issues with our services and improve them.
- To administer our website and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes
- Communicate with you, for example if we are providing information about changes to our services or the Terms and Conditions of Use or if you contact us with questions. It is in our legitimate interests that we are able to provide you with appropriate responses and provide you with notices about our services.
- Build a profile about you and place you into particular marketing segments in order to understand your preferences better and to appropriately personalise the marketing messages we send to you. It is in our legitimate interests to provide more relevant and interesting advertising messages. Where necessary, we will obtain your consent before sending such marketing messages.
- Process an application you submit to work for us or provide information related to job opportunities or recruitment generally. It is in our legitimate interests to consider the qualifications of job applicants and to

communicate with potential applicants regarding job opportunities. When necessary, we will obtain your consent before sending such communications.

- Exercise our legal rights where it is necessary to do so, for example to detect, prevent and respond to fraud claims, intellectual property infringement claims or violations of law or our Terms and Conditions of Use.
- Carry out fraud prevention checks or comply with other legal or regulatory requirements, where this is explicitly required by law.

We may also encrypt your personal information in such a way that you may not reasonably be re-identified by us or any other company, and may use this encrypted information for any other purpose.

Protection and Retention your personal data

We are committed to ensuring that your Personal Information is secure. However, unfortunately, the transmission of information via the internet is not completely secure.

Although we will do our best to protect your Personal Information, we cannot guarantee the security of your Personal Information transmitted to the website; any transmission is at your own risk. Once we have received your Personal Information, we will use strict procedures and security features to try to prevent unauthorised access. We evaluate and update these measures on a regular basis.

We retain your personal information for as long as we have a relationship with you. When deciding how long to keep your personal information after our relationship with you has ended, we take into account our legal obligations. We may also retain records to investigate or defend against potential legal claims.

How and When We Share Your Personal Information

We will not sell, distribute or lease your Personal Information to third parties unless we have your permission; are required to do so by law; and/or to operate our systems properly, administer the website, or protect ourselves or other website users.

We may transfer or disclose your information to other companies within Motive Offshore Group, and to our employees, partners, contractors and external providers, where necessary and subject to appropriate data protection requirements.

We may also disclose or transfer Personal Information in connection with a merger, acquisition, reorganisation, sale of assets or other corporate transaction involving C-Kore Systems Ltd or Motive Offshore Group, subject to applicable data protection requirements and safeguards.

We also may disclose your Personal Information to any person, specifically to any governmental agency, without notice, if we in good faith believe that such disclosure is required in order to comply with law, to protect our rights or interests, and in response to any emergency situation.

International Data Transfer

Information that we collect may be stored and processed in and transferred between any of the countries in which we operate in order to enable us to use the information in accordance with this Policy. Therefore, your personal information may be transferred to, stored, and processed in a country that is not regarded as providing the same level of protection for personal information as the laws of your home country, and may be available to the government of those countries under a lawful order made in those countries.

We have put in place appropriate safeguards (such as contractual commitments) in accordance with applicable legal requirements to provide protection for your personal information. For more information on the appropriate safeguards in place please contact us at info@motive-offshore.com

Registration Process, Authorised Access and Registered Users

Sections of this site are exclusively reserved for the use of persons who have been granted authorisation for access. No other persons other than authorised users may access secured sections of this site. Passwords and registration are non-transferable. You are solely responsible and liable to maintain the security and confidentiality of this password and accordingly, are liable for all activities on this site that may arise from use of this password, even if such unauthorised users have not been specifically authorised by you or who have fraudulently or in error obtained this password.

We cannot verify that any user accessing this site with a password is the individual authorised to do so, and therefore, through accessing this site and providing a password, we are solely relying on your representation of authenticity. Should you become aware that your name, account, or password is being used or attempted to be used on this site or otherwise by an unauthorised person, or in the event of any other possible misuse or fraud, it is your responsibility to inform us immediately so we may take appropriate action. We reserve the right in our sole judgment and discretion to terminate any user's access to and use of secured sections of the site at any time, and without notice, for any reason, including but not limited any possible or alleged misuse, fraud, or misconduct by any person accessing or using the site under your user name and password.

Security and performance

We use a third-party web application firewall from SiteGround to help maintain the security and performance of our website. The service checks that traffic to the site is behaving as would be expected. The service will block traffic that is not using the site as expected. To provide this service, SiteGround processes site visitors' IP addresses.

We host our website with SiteGround in the UK and keep traffic information for 12 months.

Purpose and lawful basis for processing

The purpose for implementing the above is to maintain and monitor the performance of our website and to constantly look to improve the site and the services it offers to our users. The lawful basis we rely on to process your personal data is either Article 6(1)(a) of the UK GDPR, for example when we require your consent for the optional cookies we use, or Article 6(1)(f) which allows us to process personal data when it's necessary for our legitimate interests. For example in order to maintain the integrity of our IT systems and the continuity of our business.

Your rights

You have certain rights regarding the Personal Information we hold about you. These may include the rights to access, correct, delete, restrict or object to our use of your Personal Information. Where you have provided your consent to any use of your personal information, you can withdraw this consent at any time.

You may contact us at info@motive-offshore.com to update or correct the Personal Information we hold about you or to discuss or exercise other rights you may have under law. Please note that we may require additional information from you in order to honour your requests. We are committed to working with you to obtain a fair resolution of any complaint or concern about privacy. If, however, you believe that we have not been able to assist with your complaint or concern, you may have the right to make a complaint to the data protection authority of your country of residence.

Changes to our Privacy Policy

As we are constantly making changes and upgrades to our systems and services in order to better serve you and how we manage your Personal Information may accordingly change, we anticipate updating this Privacy Policy from time-to-time. Therefore, we reserve the right to revise the content of this Privacy Policy in any manner and at any time, without notice. We encourage you to check the Site each time prior to access for any changes. If we make any revisions that materially change the ways in which we process your Personal Information, we will notify you of these changes before applying them to that Personal Information.

These terms and conditions, together with our privacy policy constitute the entire agreement between you and us in relation to your use of our website, and supersede all previous agreements in respect of your use of our website.

Contact

If you have questions or concerns regarding this Privacy Policy or the way in which your personal information has been used, please contact us at info@motive-offshore.com

Complaints

Should you wish to discuss a complaint, please feel free to contact us using the details provided above. All complaints will be treated in a confidential manner.

Should you feel unsatisfied with our handling of your data, or about any complaint that you have made to us about our handling of your data, you are entitled to escalate your complaint to a supervisory authority within the European Union. For the UK, this is the ICO (Information Commissioner's Office), which is also our lead supervisory authority. Its contact information can be found at https://ico.org.uk/global/contact-us/.

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